



GetThere and IBM



Overview

GetThere and IBM Expense Integration is a travel and expense management offering that integrates GetThere, the world's leading online travel procurement solution, with IBM's Global Expense Reporting Solutions (GERS). Users will be able to view and create expense reports from travel, automatically match credit card billing against travel reservation data, and through greater visibility (and reporting) of booked versus actual spend, aid in establishing a more effective corporate travel policy.

- > Optimised and streamlined travel and expense management reimbursement
- > Global delivery expertise and localised feature support
- > Enhanced corporate control and travel policy compliance
- > Increased traveller satisfaction and user adoption
- > Greater enterprise business travel Intelligence

How It Works

GetThere and IBM Expense Integration is a comprehensive business policy engine, integrating travel booking, receipt imaging and scanning service and a robust data analysis toolset to create a seamless automated workflow across an enterprise.

- > **Easy-To-Use Interfaces:** Via GetThere, travellers can book air, car, hotel and rail travel online 24/7. Via IBM, expense reports are created by travellers or administrators and reviewed by approvers and auditors
- > **System Administration:** Application support services provide business rule and audit policy maintenance, helpdesk and IT support services and user role and profile definitions. The administration interface supports the creation and dissemination of rules at the company, country, organisation and/or pay centre levels across the enterprise
- > **Business Intelligence Tools:** Comprehensive data analysis tools create analytical reports that leverage expense data, enable more effective sourcing with vendors, provide more visibility for budgeting and forecasting and expose policy exceptions and fraudulent activity

A Better Approach to T&E Management

The GetThere and IBM partnership gives companies complete visibility into the total cost of travel and business expenses. Other expense solutions are limited in their scope and are frequently found by travellers to be tedious and slow to reimburse. GetThere and IBM offer robust data analysis and reporting, supplier management and traveller empowerment through GetThere's suite of self-service tools.

Key Features

- > **World Leading Travel Procurement:** Easy access to air, car, hotel and rail reservations 24/7 via an easy-to-use, leisure-like interface
- > **Advanced Expense Management:** Reconcile expense report activities (including employee reimbursements, general ledger posting, corporate card use and integrated hard-copy receipt imaging), track receipts, provide approval authorisation, facilitate business intelligence and data analysis and detect fraudulent expenses
- > **Flexible Compliance Controls:** GetThere travel procurement, aligned with IBM's expense management solutions, help enforce tighter controls and consistent travel and expense compliance across a corporate enterprise
- > **Extensive Business Analytics:** Expense data is better leveraged to negotiate contracts with suppliers and identify potential fraud. Additionally, companies significantly reduce expense processing costs with efficient receipt verification audits, records management, help desk processing support, application administration and more outsourcing opportunities

Key Benefits

- > **Spend Visibility:** Industrial-strength tools that allow for an aggressive approach to managing travel spend, a timely item as companies squeeze the most from travel budgets in a recessionary economy
- > **Easy Interface:** Usability-tested interfaces on both the travel and expense elements drive productivity savings through increased adoption
- > **Robust Reporting:** The most advanced reporting available of booked vs. actually-spent data, allowing corporations to track and trend critical items including reports of cancelled trips, hotel properties honouring negotiated rates and ancillary fees charged by airlines
- > **Global Reach:** An impressive global service infrastructure that supports the complex travel and expense tracking and integration issues faced by companies as they grow their businesses in all corners of the world
- > **Cost Effectiveness:** Realistic per-PNR pricing that keeps administrative costs to a minimum.



**No Boundaries.
Just GetThere.**

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A Singular, Global and Powerful T&E Solution

The GetThere and IBM end-to-end solution allows corporations to realise significant savings by extending their travel procurement practices into expense reporting processes. It helps companies control travel and expense processing costs and manage, analyse and retrieve reports on every business travel-related operation. It also facilitates travel policy compliance and improves a company's cash flow. With decades of combined technology and global service delivery expertise, GetThere and IBM deliver an integrated solution with unrivalled levels of value and service.

Unmatched Customer Value

GetThere and IBM Expense Integration equip corporations big and small with a deeper level of travel and expense efficiency and data mining capabilities.

- > **GetThere Travel Procurement:** Integration with the best travel procurement solution in the market
- > **Behavioural Analytics:** An optional feature available through IBM Behavioural Analytics, corporations gain insight into employee and supplier patterns that can drive even greater cost savings
- > **Unmatched Service and Support:** The expense application (which dovetails with the GetThere application support model) is hosted, implemented and supported completely by IBM, resulting in a lower cost of ownership for a corporation
- > **Cost Transparency:** Realistic per-PNR pricing keeps administrative costs to a minimum – a cost-effective alternative to the high churn metrics of pricing per expense report

Experience Even More from GetThere

The GetThere and IBM partnership is just one innovative feature comprising the complete GetThere corporate online booking system. A majority of the world's major players rely on GetThere to streamline processes, improve supplier and contract management, and achieve ongoing and sustainable savings in corporate travel spend.

Contact your GetThere representative by calling +44 (0) 208 538 8551 or visiting www.getthere.co.uk to learn more.